

MARY MOHR
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Summary of Qualifications

- A highly effective writer; able to communicate complex ideas clearly and concisely, advanced understanding of grammar and language usage
 - Flexible and analytical with a keen eye for details; skilled at synthesizing and editing information to achieve overall objectives
 - Able to acquire new technical skills easily; computer experience includes: MS Office, Adobe Creative Suite, PC/Mac hardware, and Internet applications
 - Edit professional and academic papers and reports for a diverse clientele
 - Strong background in administration, facilitation, conflict resolution, and advocacy
 - Management/supervisory experience, dedicated to high quality teamwork
 - Project management responsibility
 - Commitment to outstanding customer service
 - Knowledge and experience of emerging technology
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Professional Experience

Mohr Designs, Flagstaff, AZ

2013 – Current

Freelance Designer

Accomplished designer with a unique balance of creative and technical expertise, coupled with a strong background in print and web, plus social media, marketing and project management skills.

Center for Excellence in Higher Education, Flagstaff, AZ

2008 – 2018

Librarian/Instructor/Social Media/Editor

Solely responsible for library services and research for a small academic library, including all aspects of librarianship: reference, instruction, cataloguing, collection development, circulation, outreach, textbooks, social media, newsletter, tutors, and technology; collaborate with faculty to develop curriculum needs; assist/instruct students with research consultations, search strategies, and citation management. Contribute to library assessment and planning, including program and accreditation reviews. Identify ways to demonstrate the library's value and increase awareness of resources and services; strong involvement with retention and student success.

Flagstaff Medical Center, Flagstaff, AZ

2005 – 2007

Librarian/CME Coordinator

Managed the Medical Library and the Continuing Medical Education (CME) program; provided medical information to medical staff, administration, ancillary staff and the public; use considerable judgment, latitude and initiative in making decisions, communicating with patrons, medical staff and counterparts in other libraries.

Library of Congress, Washington, DC

2001 – 2005

Library Services

Digital Project Coordinator/Digital Reference Specialist

During an eight-month detail with the QuestionPoint team wrote and implemented a project plan for providing accessibility in the QuestionPoint virtual reference software (OCLC) product; coordinated and facilitated Virtual User Group Meetings with QuestionPoint subscribers worldwide; provide user support; attended related meetings within the LC institution, for example, Advisory Group for Digital Reference and the Reference Roundtable.

Provide reference, evaluative and instructional services to individuals and groups; facilitate and solve problems in the digital environment; outreach included presentations on the library's website and American Memory to teachers, the general public, and students; presentations occurred at the library, through videoconferences and outside conferences; identify and analyze new sources for quality, content, reliability, and effectiveness and for use in research projects; assisted with the development of the InfoEyes pilot reference service for the disabled community.

Library of Congress, Washington, DC

1997 – 2001

National Library Service for the Blind and Physically Handicapped

Network Consultant

Provided consultant service to the service network concerning all aspects of library service to blind and physically handicapped readers; serves as National Library Service (NLS) expert on regional library concerns and activities; interact with individuals at all levels, such as, agency heads and clerical staff; analyzes through correspondence and personal contact, services offered by libraries, institutions, and organizations that provide services to blind and physically handicapped persons; recommend improvements in services and materials to be made, available throughout the country; prepare detailed reports and studies for NLS staff, regional libraries, and state agency personnel, based upon personal visits.

Coordinated national conferences every two years; reviewed all network publications, forms, applications and newsletters for accuracy and completeness regarding services offered and conformance to NLS requirements; liaison for *NLS News* and *NLS Update* publications with the network to encourage articles about network and volunteer activities; identify the needs and compiled information for the

network bulletins which are devoted to topics of concern to cooperating libraries, such as circulation matters, outreach activities, use of volunteers, cooperation with other community agencies, workflow, staffing patterns, developing services, providing specific examples for libraries with successful or innovative programs.

Oregon State Library, Salem, OR

1990 – 1997

Talking Book and Braille Services

Regional Librarian

Responsible to the statewide program of library services to blind and physically handicapped citizens in Oregon by managing, planning and supervising the daily operations; Develop and monitor program budget; Automated circulation system expert; Produced and wrote narrative and statistical reports; Consult with patrons, staff, and representatives of organizations that serve the blind to evaluate service; Developed long-range plans, review and stayed abreast of adaptive technology, represented the State Library at conferences locally, statewide and nationally.

Flagstaff City - Coconino County Public Library, Flagstaff, AZ

1985 - 1989

Reference Librarian/Special Services

Provided reference service to the general public and assisted patrons with use of advanced technologies and tools; coordinated and provided the subregional talking book program in Coconino County.

Education

Stevens-Henager College, Salt Lake City, UT - Bachelor of Science in Graphic Arts, GPA 3.99 - President's List and Dean's List

University of Arizona, Tucson, AZ - Master of Library Science

Northern Arizona University, Flagstaff, AZ - Bachelor of Science in English Literature

Community Activities

American Foundation for Suicide Prevention, Walk Out of the Darkness

Retired Seniors Volunteer Program, NAU

American Cancer Society – Climb to Conquer Cancer

United Blood Services for Arizona, Blood Drive Coordinator